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December 3, 2015

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Conversational Receptionist
Attention: Ms. Tanya Lamont
927 Maple Grove Drive, Suite 201
Fredericksburg, Virginia 22407

RE: eaHelp, LLC
Firm File No. 1347029

Dear Ms. Lamont:

Please be advised that I am writing on behalf of eaHelp, LLC.

Your website currently includes false and misleading information regarding eaHelp, its payment structure and services. These statements create claims for tortious interference with a business relationship and defamation of business character. As such, if such statements and all references to eaHelp are not removed from your website immediately, eaHelp will seek enforcement of its rights through civil litigation.

You are hereby ordered to immediately cease and desist all references to eaHelp on your website. Further, to the extent that eaHelp has actual damages due to lost customers, they will seek to enforce repayment from you of those contracted services. Finally, eaHelp will seek the injunctive relief of a court order that bars you from defaming their business on your website and in any other forum. In the event it becomes necessary for eaHelp to do so, a court having jurisdiction will also be authorized to award eaHelp's punitive damages, reasonable attorney's fees and litigation costs.

You shall not receive another warning. Further violations shall be met with civil litigation.

December 3, 2015

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Please direct all further communication concerning this matter to my attention. Should you have any questions about the foregoing, please do not hesitate to contact this office. You may reach me directly at (678) 924-4787.

Govern yourself accordingly.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shannon N. Mandel". The signature is fluid and cursive, with a large initial "S" and "M".

Shannon N. Mandel

SNM/ir

cc: eaHelp, LLC
c/o Ms. Tricia Sciortino
Ms. Laura Guest